## Annexure B Investors Complaints Data by Systematix Corporate Services Limited

## Data as on March 31, 2024 for Buyback of Securities

| Data as on March 31, 2024 for Buyback of Securities |                               |                                     |  |  |  |                              |                                      |
|---|-------------------------------|-------------------------------------|--|--|--|------------------------------|--------------------------------------|
| Sr. No.   | Received from                 | Pending as at the end of last month | Received during<br>the month i.e. in<br>March 2024 | Resolved during the month i.e. March 2024* | Total Pending at the<br>end of month i.e.<br>March 2024# | Pending complaints > 1 month | Average Resolution time ^\ (in days) |
| 1.  | Directly from Investors       | 0                                   | 0  | 0  | 0  | 0                            | 0                                    |
| 2.  | SEBI (SCORES)                 | 0                                   | 0  | 0  | 0  | 0                            | 0                                    |
| 3.  | Stock Exchanges (if relevant) | 0                                   | 0  | 0  | 0  | 0                            | 0                                    |
| 4.  | Other Sources (if any)        | 0                                   | 0  | 0  | 0  | 0                            | 0                                    |
|   | <b>Grand Total</b>            | 0                                   | 0  | 0  | 0  | 0                            | 0                                    |

| Trend of monthly disposal of complaints (For 5 months on rolling basis) |                |                                     |                           |                            |                                     |  |  |
|---|----------------|-------------------------------------|---------------------------|----------------------------|-------------------------------------|--|--|
| Sr. No.   | Month          | Pending as at the end of last month | Received during the month | Resolved during the month* | Total Pending at the end of month # |  |  |
| 1.  | November, 2023 | 0                                   | 0                         | 0                          | 0                                   |  |  |
| 2.  | December, 2023 | 0                                   | 0                         | 0                          | 0                                   |  |  |
| 3.  | January ,2024  | 0                                   | 0                         | 0                          | 0                                   |  |  |
| 4.  | February,2024  | 0                                   | 0                         | 0                          | 0                                   |  |  |
| 5.  | March, 2024    | 0                                   | 0                         | 0                          | 0                                   |  |  |
|   | Grand Total    | 0                                   | 0                         | 0                          | 0                                   |  |  |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

| Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)- |                     |                                    |                                     |                                      |   |  |  |
|--|---------------------|------------------------------------|-------------------------------------|--------------------------------------|---|--|--|
| Sr. No.  | Year                | Carried forward from previous year | Received during the particular year | Resolved during the particular year* | Pending at the end of<br>the particular year# |  |  |
| 1.   | 2022 <sup>(1)</sup> | 0                                  | 0                                   | 0                                    | 0   |  |  |
| 2.   | 2023 <sup>(2)</sup> | 0                                  | 0                                   | 0                                    | 0   |  |  |
| 3.   | 2024 <sup>(3)</sup> | N.A.                               | N.A.                                | N.A.                                 | N.A.  |  |  |
| 4.   | 2025 <sup>(3)</sup> | N.A.                               | N.A.                                | N.A.                                 | N.A.  |  |  |
| 5.   | 2026 <sup>(3)</sup> | N.A.                               | N.A.                                | N.A.                                 | N.A.  |  |  |
|  | Grand Total         | 0                                  | 0                                   | 0                                    | 0   |  |  |

<sup>(1)</sup> Includes data for calendar year 2022 only.

<sup>(2)</sup> Includes data for calendar year 2023 only.

<sup>(3)</sup> information will be updated in due course

<sup>\*</sup>Inclusive of complaints of previous year resolved in the current year

<sup>#</sup> Inclusive of complaints pending as on the last day of the year