

Annexure B

Investors Complaints Data by Systematix Corporate Services Limited

Collective Data as on October 31, 2022

Sr. No.	Received from	Pending as at the end of September 2022 i.e. last month	Received during the month i.e. in October 2022	Resolved during the month i.e. October 2022*	Total Pending during the month i.e. October 2022 #	Pending complaints > 1 month	Average Resolution time ^\ (in days)
1.	Directly from Investors	1	0	1	0	0	4.0
2.	SEBI (SCORES)	0	0	0	0	0	-
3.	Stock Exchanges (if relevant)	0	0	0	0	0	-
4.	Other Sources (if any)	0	0	0	0	0	-
	Grand Total	1	0	1	0	0	4.0

Trend of monthly disposal of complaints (For 5 months on rolling basis)

Sr. No.	Month	Pending as at the end of September 2022 i.e. last month	Received during the month i.e. in October 2022	Resolved during the month i.e. October 2022*	Pending at the end of the month i.e. October 2022#
1.	June, 2022	0	1	1	0
2.	July, 2022	0	0	0	0
3.	August, 2022	0	7	5	2
4.	September, 2022	2	3	4	1
5.	October, 2022	1	0	1	0
	Grand Total	3	11	11	3

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2022	-	-	-	-
2.	2023	-	-	-	-
3.	2024	-	-	-	-
4.	2025	-	-	-	-
5.	2026	-	-	-	-
	Grand Total	0	0	0	0