

## Investor complaints - Systematix Shares and Stocks(Limited) as a Stock Broker

Data for every month ending : October 2022								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	1	2	2	Nil	Nil	Nil
2	SEBI (SCORES )	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\*Should include complaints of previous months resolved in the current month, if any. \*\*Should include total complaints pending as on the last day of the month, if any. ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month. days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints					
Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending
1	April 2022	Nil	Nil	Nil	Nil
2	May 2022	Nil	Nil	Nil	Nil
3	June 2022	Nil	1	1	Nil
4	July 2022	Nil	Nil	Nil	Nil
4	August 2022	Nil	Nil	Nil	Nil
5	September 2022	Nil	2	1	1
6	October 2022	1	1	2	Nil
Trend of annual disposal of complaints					
Sr. No	Year	Carried forward from previous month	Received	Resolved*	Pending
1	2018-2019	Nil	4	4	Nil
2	2019-2020	Nil	5	5	Nil
3	2020-2021	Nil	4	4	Nil
4	2021-2022	Nil	3	3	Nil
5	2022-2023	Nil	4	4	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>20</b>	<b>20</b>	<b>Nil</b>